

## **ALERTA DE SEGURIDAD: VEHÍCULOS FORD EXPLORER**

Debido a un desperfecto en el riel de los  
asientos delanteros eléctricos.



**El Instituto Nacional de Protección de los Derechos del Consumidor (Pro Consumidor)**, informa a los consumidores dominicanos que el fabricante Ford, ha notificado que algunos vehículos de su marca Ford, modelo Explorer, años 2017, presentan un desperfecto en el riel de los asientos delanteros eléctricos.

## **Incidencias**

El Instituto Nacional de Protección de los Derechos del Consumidor (Pro Consumidor), en alianza con la Empresa Concesionaria Grupo Viamar, representante oficial de la marca Ford en el país, confirma la existencia de los vehículos afectados, en los cuales los rieles de los asientos eléctricos delanteros pueden provocar cortaduras en caso de que el usuario tenga que introducir las manos entre la consola y los asientos del vehículo.

Grupo Viamar notifica que son quinientos cincuenta y siete (557) los vehículos importados por ellos a los cuales se les debe realizar la debida corrección.

## Descripción

Modelo involucrado:

- **Ford Explorer, 2017.**



En la siguiente tabla encontrará los chasis de los vehículos afectados importados por el concesionario:

<b>Ford Explorer, 2017 VIN (Número de Identificación de Vehículo)</b>			
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1FM5K7F8XHGB84903	1FM5K7D88HGA39328	1FM5K7F82HGB10696	1FM5K7F86HGB84896
1FM5K7B86HGC11780	1FM5K7D86HGA39327	1FM5K7F82HGB10701	1FM5K8D81HGA80020
1FM5K7B88HGA95885	1FM5K8GT5HGA50695	1FM5K7F88HGB10699	1FM5K8D86HGB35173
1FM5K7B89HGA29989	1FM5K7F81HGA30046	1FM5K7D83HGA79994	1FM5K8F88HGB84906
1FM5K7D84HGB35148	1FM5K7D81HGA30034	1FM5K7D87HGA39336	1FM5K8GT0HGB65785
1FM5K7D84HGC16179	1FM5K7B81HGA30005	1FM5K7F86HGB10703	1FM5K8GT2HGB65786
1FM5K7D84HGC16196	1FM5K7D84HGA30013	1FM5K8D85HGA80022	1FM5K7F89HGC16210
1FM5K7D85HGA39335	1FM5K7D87HGA30040	1FM5K8GT2HGB10710	1FM5K8D88HGC16224



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1FM5K7D87HGA82395	1FM5K7B83HGA39319	1FM5K7D80HGA82397	1FM5K7D88HGA82387
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1FM5K7D88HGB10690	1FM5K7D86HGA39330	1FM5K7B86HGA95884	1FM5K8D84HGC01560
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1FM5K7D83HGA30035	1FM5K7D89HGA30038	1FM5K7B82HGB25575	1FM5K7B82HGA29980
1FM5K7B80HGA29976	1FM5K7D8XHGA80009	1FM5K7B82HGB25592	1FM5K7D82HGA30012
1FM5K8D80HGA30063	1FM5K8F80HGC16232	1FM5K8F85HGB35176	1FM5K7D84HGC16201
1FM5K7F81HGB84899			

## **Instrucciones**

Si usted es propietario de uno de los vehículos descritos en esta alerta, debe ponerse en contacto con la empresa donde lo adquirió o al teléfono 809-565-3131 del Grupo Viamar, para coordinar la revisión y reparación del mismo libre de costo alguno.

Cabe destacar que la reparación está tardando un (1) día aproximadamente para ser completada.

## **Puntos de Contacto e Información**

Si tiene dudas respecto a la información de esta alerta y en caso de tener alguna reclamación o denuncia sobre este o cualquier otro caso, puede contactarnos a través de nuestras redes sociales

Av. Charles Summer No. 33, Los Prados, Santo Domingo, D.N., República Dominicana  
Para denuncias: **809-567-8555** • Desde el interior sin cargos: **1-809-200-8555**  
[www.proconsumidor.gob.do](http://www.proconsumidor.gob.do)

**Santo Domingo**  
809-472-2731

**Santiago**  
809-581-1713

**San Francisco de Macorís**  
809-588-2063

**San Pedro de Macorís**  
809-529-3411

**Barahona**  
809-524-5460



**PRO CONSUMIDOR**  
INSTITUTO NACIONAL DE PROTECCION  
DE LOS DERECHOS DEL CONSUMIDOR

**"AÑO DE LA CONSOLIDACIÓN DE LA SEGURIDAD ALIMENTARIA"**

@ProConsumidorRD, o a nuestro portal de internet [www.proconsumidor.gob.do](http://www.proconsumidor.gob.do) o al teléfono 809-567-8555 y desde el interior sin cargos al 1-809-200-8555.

**Pro Consumidor reitera su compromiso de mantener vigente y activar los mecanismos de control, para prevenir la ventas y consumo de productos riesgosos para la salud y la seguridad de los dominicanos.**

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